

Brussels Airport Incident - Travel Notice Exception Policy

Просьба ознакомиться с важным уведомлением от American Airlines, которое касается политики изменений и исключений, в связи со сложившейся ситуацией в Брюсселе. Специальные условия American Airlines также распространяются на авиабилеты, выписанные на бланках наших партнеров по альянсу Joint Business. Условия распространяются на собственные и кодшеринговые рейсы. Более подробная информация ниже.

BRUSSELS1 – Travel Notice Exception Policy

Travel dates from 9 May through to validity of ticket	
Affected Airports:	BRU
Tickets Issued On/Before:	April 5, 2016
Impacted Travel Dates:	March 30 – April 24, 2016
New Travel Dates:	May 9, 2016 – Validity of Ticket
Reissuance of Tickets On/Before:	Validity of ticket up to April 5, 2017
Waiver Code: AA001 and US037	TNADV1 Refer to Tour Code/IT Box
OSI Requirements:	BRUSSELS1 APR2016 CART/AN Number (if applicable)
Inventory Requirements:	Same Inventory – Same Cabin
Changes to Origin/Destination:	Not Allowed Refer to Change to Origin/Destination
Changes to Stopover City:	Not Allowed
Changes to Connecting City:	Allowed
Changes to Co - Terminal	Allowed
Refund Eligibility:	Flight Not Canceled: Not Allowed Flight Canceled: Allowed via ARC/BSP Refer to Refund Policy on Travel Notice
Travel to/from/through on American and JB Operated and Marketed Flights:	British Airways (BA) / AA*BA Iberia (IB) / AA*IB
Rebooking to an Alternate Flight when the Flight is Canceled:	Follow Schedule Irregularity (IROPS) by clicking on: Schedule Irregularity (IROPS)
	Please note when American cancels the customer's flight you can always self-refund a non-refundable ticket through ARC/BSP processing.

BRUSSELS2 – Travel Notice Exception Policy

Travel dates from 24 April through to 8 May 2016	
Affected Airports:	BRU
Tickets Issued On/Before:	April 5, 2016
Impacted Travel Dates:	March 30 – April 24, 2016
New Travel Dates:	April 24 – May 8, 2016
Reissuance of Tickets On/Before:	May 8, 2016
Waiver Code: AA001 and US037	TNADV2 Refer to Tour Code/IT Box
OSI Requirements:	BRUSSELS2 APR2016 CART/AN Number (if applicable)
Inventory Requirements:	Lowest Inventory – Same Cabin
Changes to Origin/Destination:	Not Allowed Refer to Change to Origin/Destination
Changes to Stopover City :	Not Allowed
Changes to Connecting City:	Allowed
Changes to Co - Terminal	Allowed
Refund Eligibility:	Flight Not Canceled: Not Allowed Flight Canceled: Allowed via ARC/BSP Refer to Refund Policy on Travel Notice
Travel to/from/through on American and JB Operated and Marketed Flights:	British Airways (BA) / AA*BA Iberia (IB) / AA*IB

BRU1 – Travel Notice Exception Policy

Travel dates from 25 April through to validity of ticket	
Affected Airports:	BRU
Tickets Issued On/Before:	April 5, 2016 (was March 29, 2016)
Impacted Travel Dates:	March 30 – April 24, 2016 (was March 30 – April 22, 2016)
New Travel Dates:	April 25, 2016 – Validity of Ticket (was April 24, 2016)
Reissuance of Tickets On/Before:	Validity of ticket up to April 5, 2017
Waiver Code: AA001 and US037	TNADV1 Refer to Tour Code/IT Box
OSI Requirements:	BRU1 APR2016 CART/AN Number (if applicable)
Inventory Requirements:	Same Inventory – Same Cabin
Changes to Origin/Destination:	Allowed Alternate cities permitted include: FRA, LON, DUS, AMS, CDG, ORY, RTM Refer to Change to Origin/Destination
Changes to Stopover City:	Allowed
Changes to Connecting City:	Allowed
Changes to Co - Terminal	Allowed
Refund Eligibility:	Flight Not Canceled: Not Allowed Flight Canceled: Allowed via ARC/BSP Refer to Refund Policy on Travel Notice
Travel to/from/through on American and JB Operated and Marketed Flights:	British Airways (BA) / AA*BA Iberia (IB) / AA*IB

BRU2 – Travel Notice Exception Policy

Travel dates from 30 March through to 24 April 2016	
Affected Airports:	BRU
Tickets Issued On/Before:	April 5, 2016 (was March 29, 2016)
Impacted Travel Dates:	March 30 – April 24, 2016 (was March 30 – April 22, 2016)
New Travel Dates:	March 30 – April 24, 2016
Reissuance of Tickets On/Before:	April 24, 2016
Waiver Code: AA001 and US037	TNADV2 Refer to Tour Code/IT Box
OSI Requirements:	BRU2APR2016 CART/AN Number (if applicable)
Inventory Requirements:	Lowest Inventory – Same Cabin
Changes to Origin/Destination:	Allowed Alternate cities permitted include: FRA, LON, DUS, AMS, CDG, ORY, RTM Refer to Change to Origin/Destination
Changes to Stopover City:	Allowed
Changes to Connecting City:	Allowed
Changes to Co - Terminal	Allowed
Refund Eligibility:	Flight Not Canceled: Not Allowed Flight Canceled: Allowed via ARC/BSP Refer to Refund Policy on Travel Notice
Travel to/from/through on American and JB Operated and Marketed Flights:	British Airways (BA) / AA*BA Iberia (IB) / AA*IB

Rebooking to an Alternate Flight when the Flight is Canceled:	Follow Schedule Irregularity (IROPS) by clicking on: Schedule Irregularity (IROPS) Please note when American cancels the customer's flight you can always self-refund a non-refundable ticket through ARC/BSP processing.
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